

Frequently Asked Questions

Security Passes

How do I order a security pass?

Your NVHC membership includes free security passes for you, your spouse, and people considered to be your dependents or part of your household - i.e., children, older adults living with you. To receive your security pass, we must have your most up-to-date contact information and you must be in good financial standing. To avoid delay in receiving your passes, please be sure to update your family's contact information in ShulCloud (nvhc.shulcloud.com) and be sure your finances are taken care of with David Markovich at david@nvhcreston.org. Security passes will be mailed to you.

How to I order security passes for guests?

Our High Holy Day services are open to all who wish to attend! All guest security passes can be ordered through ShulCloud at the link on page 14. Copies of this form are available in the NVHC office.

Can those who are not members of NVHC and are not guests of members order security passes?

Absolutely! They can order passes at the link on page 14. Copies of this form are available in the NVHC office.

Do children need passes?

Yes. These will be mailed together with parent and guardian passes.

Traffic and Logistics

What time should I arrive?

You should plan to arrive no earlier than 30 minutes before the start of the service you wish to attend.

How will I know where to go?

There will be signs posted and traffic control volunteers to assist you in the parking lot to maximize safe and expeditious traffic control and pedestrian flow. There will also be police directing traffic on Wiehle Ave. All vehicles should enter the NVHC driveway from the northbound lanes of Wiehle Ave. Please DO NOT enter through the church parking lot.

Where can I park?

Parking is available in the NVHC and St Thomas a Becket parking lots.

What accommodations will there be for those who require handicap-accessible parking spaces?

There are designated handicap spaces in front of NVHC and St Thomas a Becket. We will also have a drop-off lane in front of NVHC with identified volunteers to provide assistance at all entrances.

Can I drop someone off and park elsewhere?

Yes. Enter the NVHC driveway from the northbound lanes of Wiehle Ave and then bear left into the drop off lane.

Accessibility

Building Accessibility

The Sanctuary and Multipurpose Room are on two different levels with stairs in between them, so it will be necessary to exit and enter the building at the appropriate doors.

Where are accessible bathrooms?

There are accessible bathrooms on both levels. Volunteers can direct you to them.

Will there be accessible parking?

Yes, please see above.

